



Tim Clarke
Quay Crew



Oliver Batty
Dohle Yachts



John Walsh
Yacht Captain



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Yacht Captain

How can we reduce crew turnover?


 QUAY

CREW RETENTION


What makes people leave a yacht and what would encourage them to stay onboard?

CREW



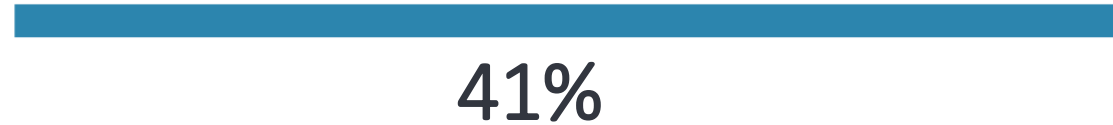


We surveyed junior crew with three years' or less experience to ask what impacted longevity in their role...



TOP 4 REASONS CREW LEFT THEIR PREVIOUS ROLE

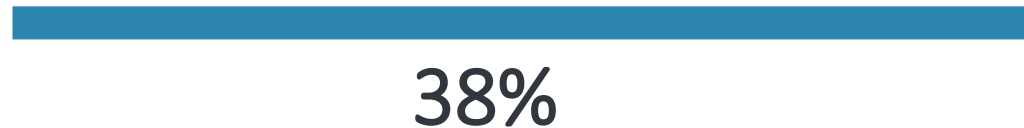
Crew tension/toxic environment



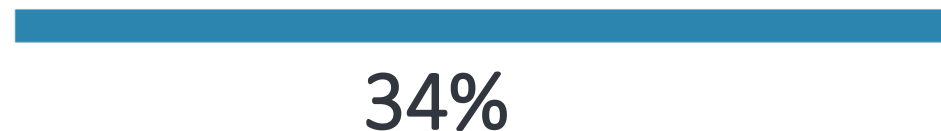
Wanted a better rotation



Poor leadership from Captain(s)

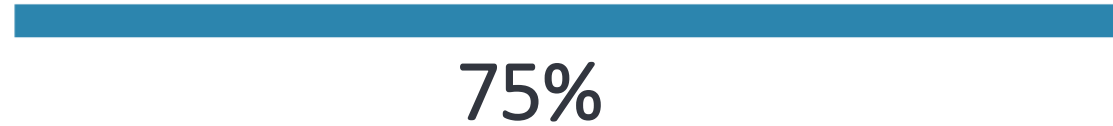


Wanted an improved salary

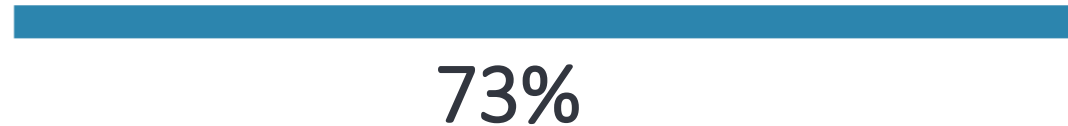


TOP 4 REASONS CREW WOULD STAY IN A ROLE

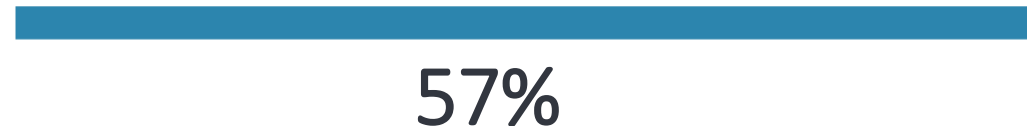
Being in a happy, positive working environment



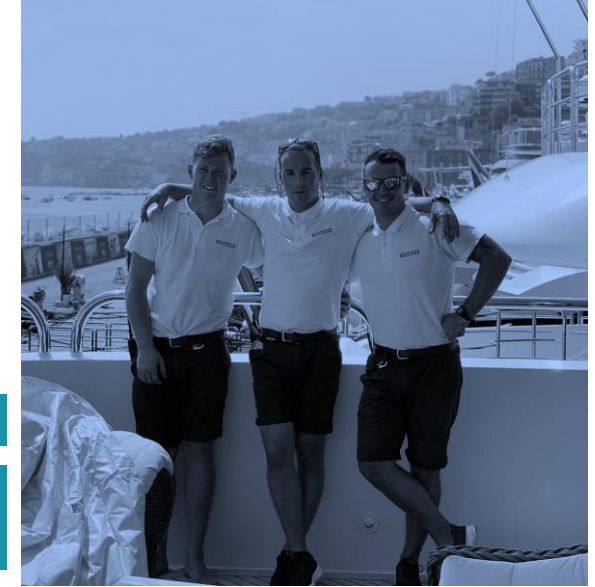
Improved leave/rotation



Good training and career support package



Pay rise/improved bonus structure

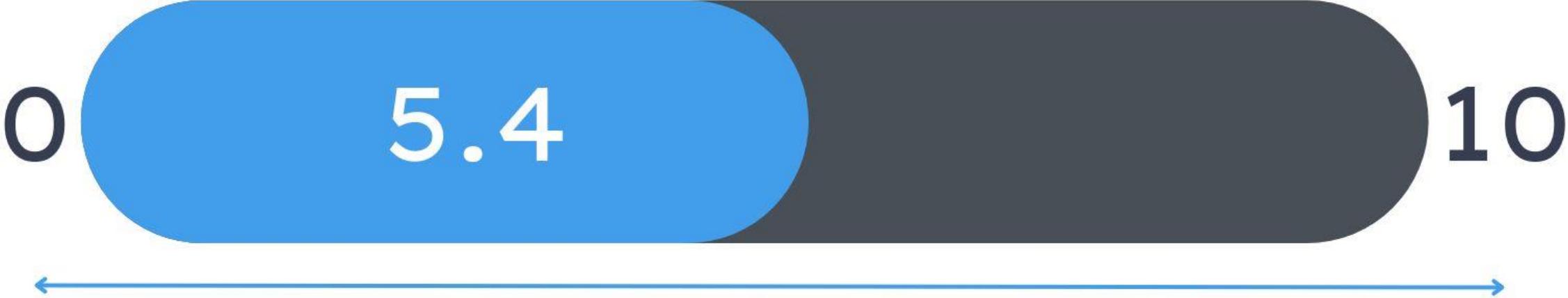


ON A SCALE ON 0-10, PLEASE RATE THE LEADERSHIP SKILLS OF YOUR CAPTAIN...



Q U A Y C R E W

ON A SCALE ON 0-10, PLEASE RATE THE SUPPORT FOR PROFESSIONAL DEVELOPMENT, IN HOUSE TRAINING ETC...

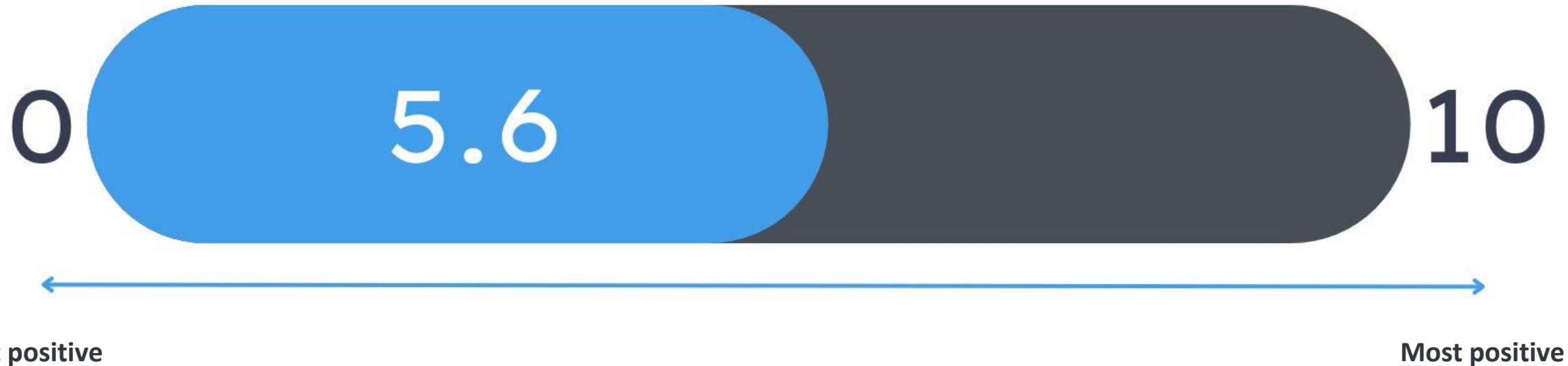


Least positive

Most positive

Q U A Y C R E W

ON A SCALE ON 0-10, PLEASE RATE THE MENTAL HEALTH SUPPORT ONBOARD...



Q U A Y C R E W

